

# Mitigating Risk at the Front Lines: The Library Copyright First Responders Program

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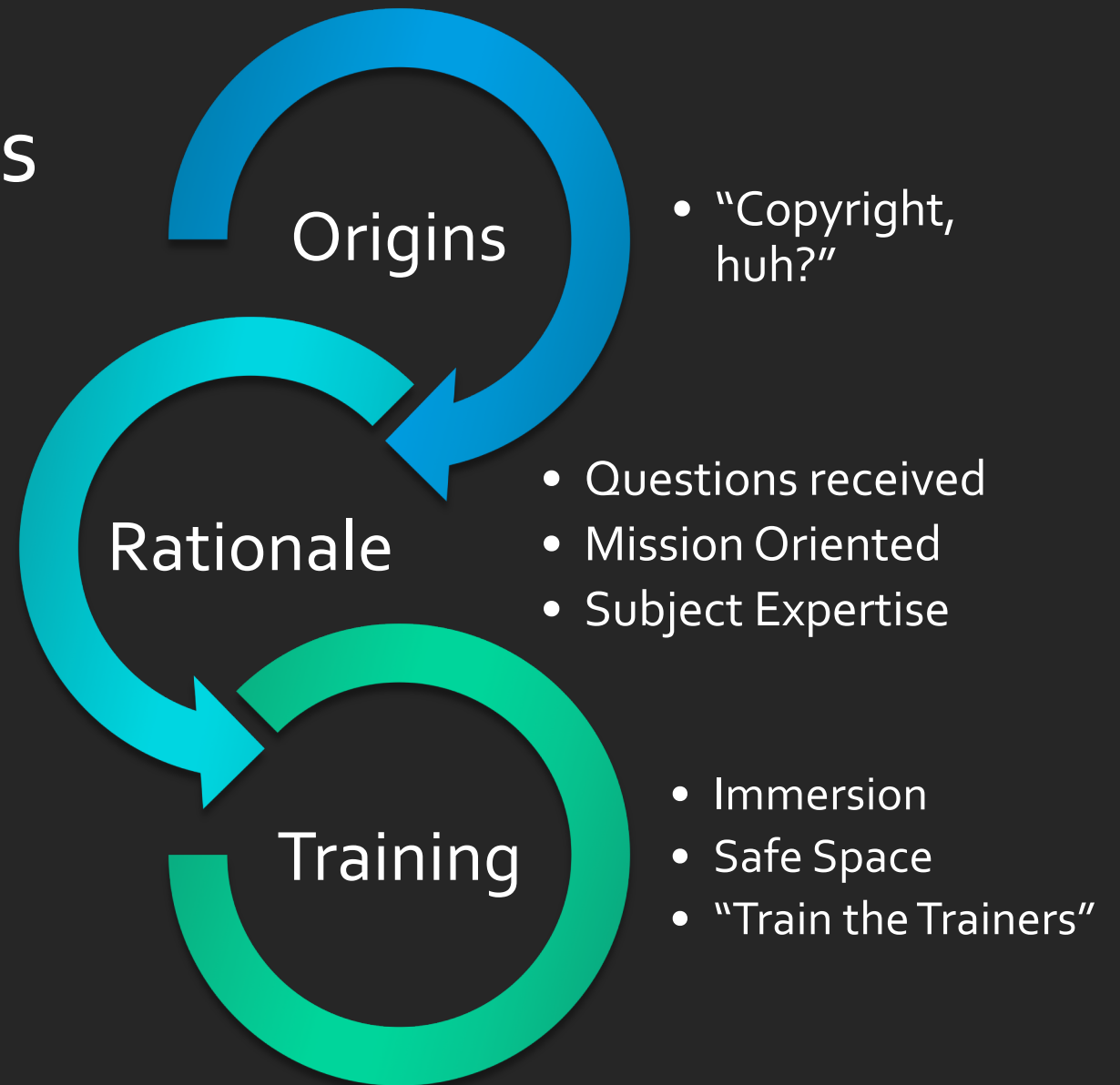
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# Library Copyright First Responders Best Practices



# Archives/Libraries = Holders of “Forever”



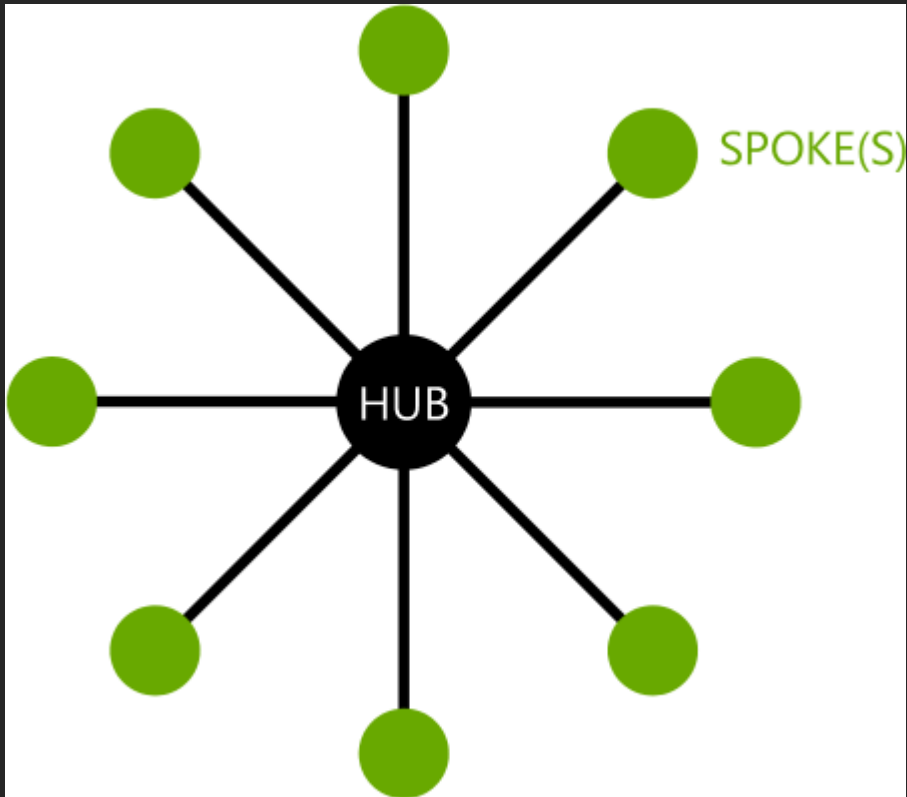
# Origins of Copyright First Responders

- Several “Library Copyright 101” Classes
  - 28% of the librarians reported dealing with copyright issues **Everyday**
  - 26% reported dealing with copyright issues **Very Frequently**
- Development of MOOCs – Library involvement
- Lack of centralized copyright office

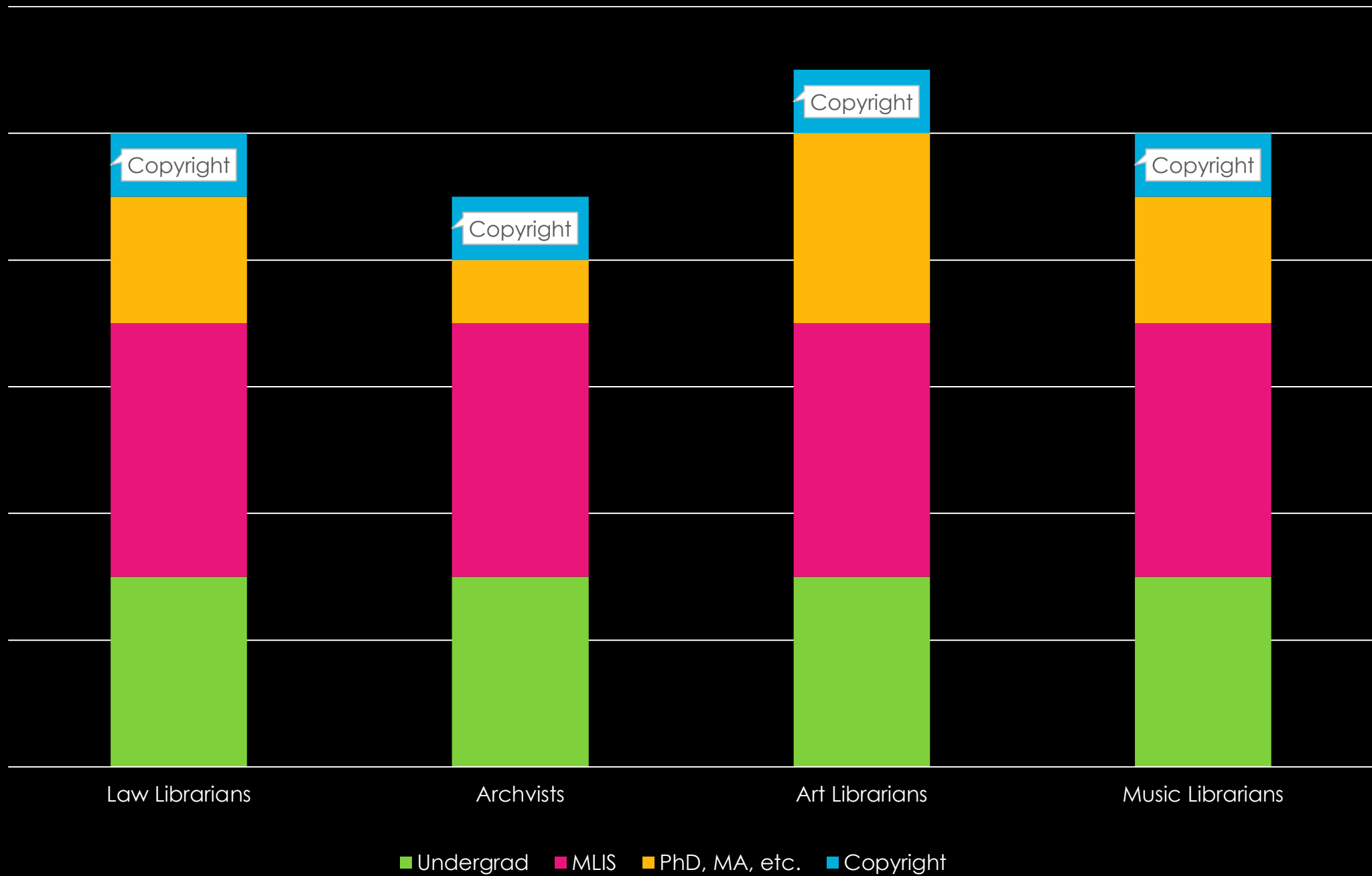


# Structure of Copyright First Responders Program

## Hub and Spoke Model

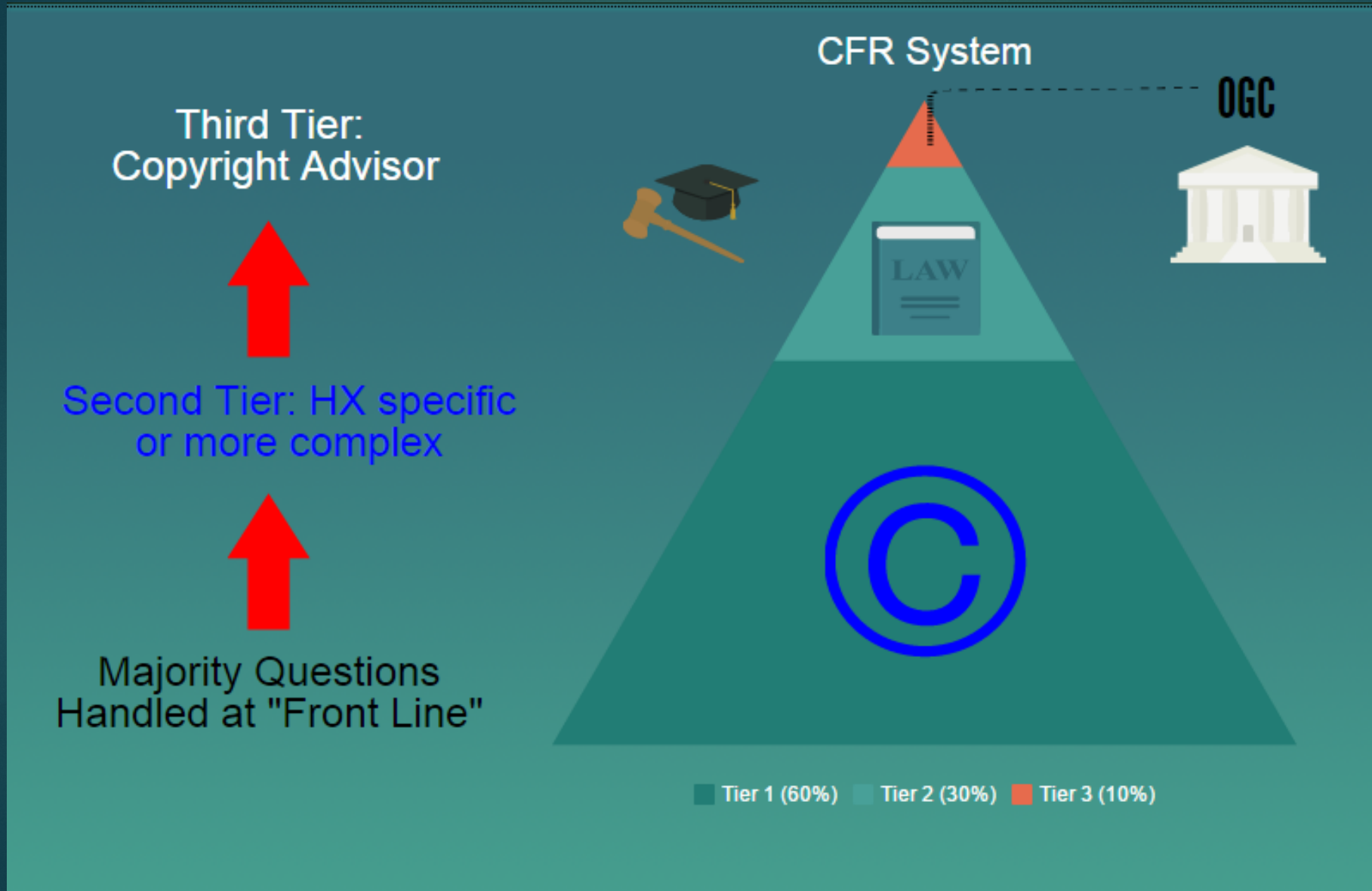


- Centralized vs. Decentralized models
- Subject Expertise (learning curve)
- Part of core values/mission
- Natural place for questions to arrive



Wouldn't it be great if there was some formalized structure in place to deal with these questions?

# CFR Tiered Process



Initially, Tier 2 was made up of folks with a law background and were trained on specific MOOC issues

# Development of the CFR “Curriculum”





# Benefits on from Hub and Spoke

## ▶ Externally

- ▶ Front Line Questions Answered
- ▶ Spokes become their own hub (“stand-ups”)
- ▶ More complex questions have direct channel “up”
- ▶ Still supported by CFR peers
- ▶ Resume/CV building skill

## ▶ Internally

- ▶ Spokes are new data points
- ▶ Accurate measure of © questions
- ▶ Utilize questions to make Library © Policy
- ▶ Advanced questions given more time
  - ▶ **Mitigating Risk at front lines**

# Keys to Success



## Building and Growing the CFR Program

Second Cohort



Third Cohort,  
Fourth, etc.

Current  
Awareness

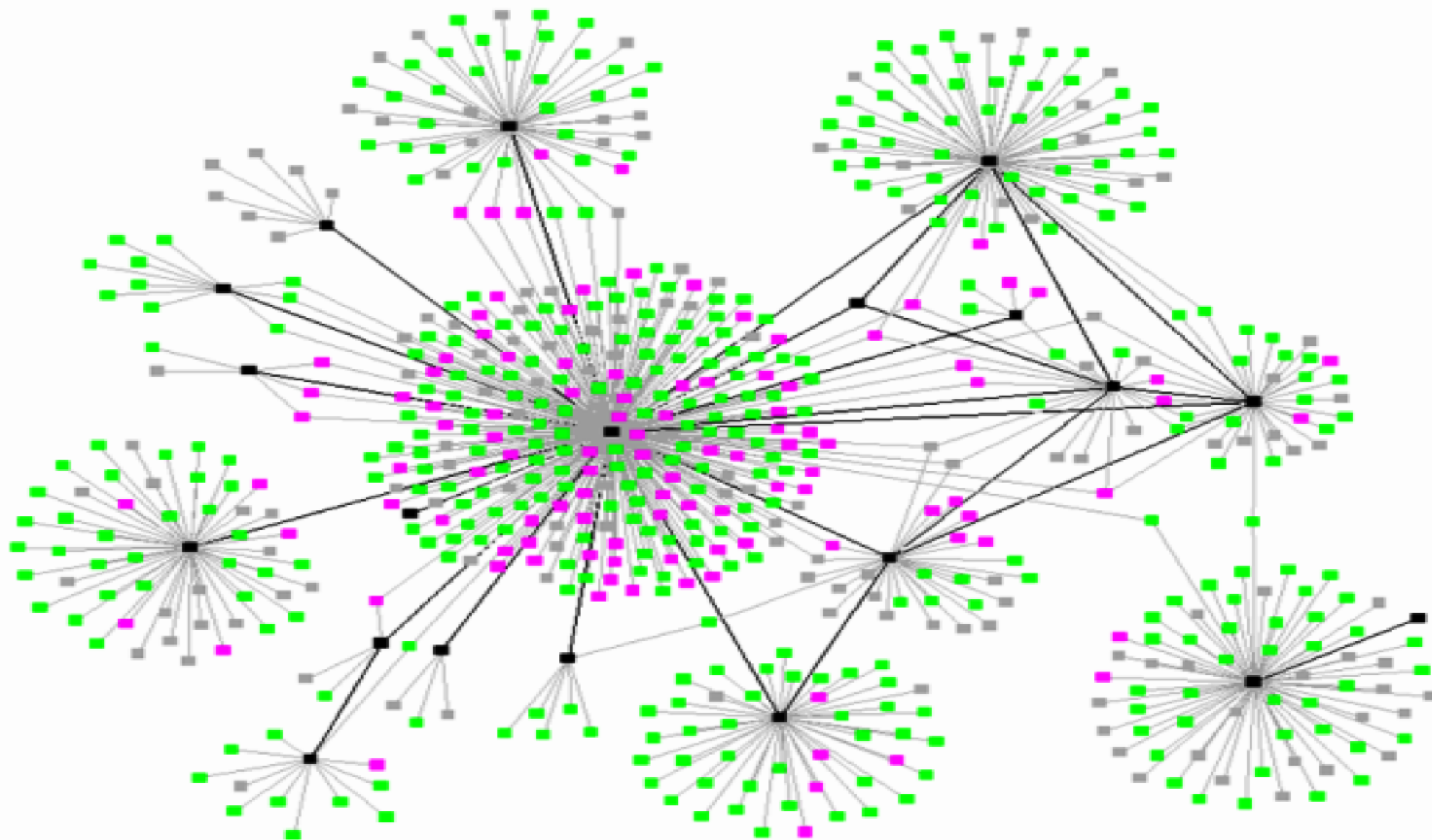


Confidential  
Communications





# Low Risk vs. No Risk



# Make it FUN!



## Copyright First Responders

To all to whom these presents shall come, Greeting  
Be it known that

**Carli Spina**

having honorably fulfilled all the requirements imposed by the authorities of  
this Institution, the Office for Scholarly Communication, and the advisor of  
the Copyright First Responders, upon recommendation of the  
Copyright Advisor, do therefore confirm the degree of

**Library Copyright First Responder**

with all the Honors, Rights, and Privileges to that degree appertaining.

*Hale K. Courtney*  
Copyright Advisor  
Office for Scholarly Communication



*Peter Suber*  
Office



# THANK YOU

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